

NO. MBV_CTKM_2026_010

SALES PROMOTION PROGRAM FOR CUSTOMERS BUYING MERCEDES-BENZ GLC VEHICLES (CKD).

TERMS AND CONDITIONS:

- **Promotion period:** from 09/09/2026 to the end of 31/12/2026
- **Eligible customers:** Customers who are end-users buy Mercedes-Benz GLC (CKD) from Mercedes-Benz Vietnam (MBV)'s genuine distributors and complete the payment procedures within the promotion period.
- **Details of the promotion program:**
 - During the promotion period, eligible customers as specified above who buy Mercedes-Benz GLC vehicles (CKD) listed below will receive a gift including two (02) years extended warranty for the vehicle at authorized MBV Service Workshops nationwide.
 - GLC 200 4MATIC (X254)
 - GLC 300 4MATIC (X254)
 - All promotional gifts stated above may not be redeemed for cash or exchanged for any other vehicle in any form.
 - This program may be applied concurrently with Loyalty program and the Key Accounts program.
 - Customers will receive one (01) Certificate of 2-year Extended warranty, setting out the detailed scope and conditions of the extended warranty, from the authorized Dealer upon vehicle handover. The Customer's two (02)-year extended warranty package will also be activated accordingly in MBV's system.
 - The two (02) years of extended warranty will be valid from 00:00 the next day after the end of the Standard warranty. For clarifying, the Standard warranty is the manufacturer warranty policy being published with a period of three (03) years with unlimited kilometers from the date of sales invoice issued by the Authorized Dealers for the first buyer.
 - The two (02)-year extended warranty is not the Manufacturer's Warranty Policy; however, its scope and conditions shall be applied similarly to those of the Manufacturer's Standard Warranty, except that the 12V and 48V batteries may only be replaced one (01) time during the two-year extended warranty period (the 4th and 5th years).
 - Scope and applicable terms of the two (02)-year Extended warranty confirmation:
 - SCOPE OF COVERAGE:
 - The extended warranty shall apply with a scope similar to the Manufacturer's warranty coverage (in cases where the defect or damage arises from manufacturing materials or the assembly/manufacturing process, provided that the vehicle has been normally operated, used and maintained in accordance with the Manufacturer's standards), except that the 12V and 48V batteries may only be repaired/replaced one (01) time during the two-year extended warranty period (the 4th and 5th years).
 - The extended warranty shall not apply to circumstances excluded from the Manufacturer's warranty, as detailed in the Warranty Booklet.
 - The extended warranty is applicable at authorized Mercedes-Benz Vietnam Service Workshops nationwide.
 - APPLICABLE TERMS:
 - Customers shall ensure that the vehicle receives full periodic maintenance in accordance with the Manufacturer's requirements (every 8,000 km or as indicated by the notification displayed on the vehicle's central instrument cluster) at authorized Mercedes-Benz Vietnam Service Workshops.
 - The Extended warranty confirmation and extended warranty benefits may not be redeemed for cash or exchanged for another vehicle in any form.

- The Extended warranty confirmation will automatically expire at the end of the 5th year from the vehicle purchase date stated on the sales invoice.
- The Extended warranty confirmation is issued only one (01) time, at the time the vehicle is handed over to the Customer. The extended warranty benefits shall apply for the period stated in the Confirmation.
- By signing this Extended warranty confirmation, the Customer acknowledges and agrees to the scope and applicable terms set out herein.